



Discover the benefits of our VIP/Business Lounge Services!

We are pleased to offer a comfortable and relaxed airport experience to our passengers through our brand new VIP services. Our VIP services give you the opportunity not only to speed up formalities, to use private transportation to/from the aircraft and baggage service, but also to spend quality time in our brand new lounge in a calm, cozy and friendly atmosphere, enjoying an open air terrace, a garden and a kids' corner. In the lounge you can enjoy our VIP assortment of selected specialties and beverages plus newspapers and magazines, TV as well as free WiFi.



Welcome to Burgas Airport's VIP Lounge!



Tailored to your needs

Our VIP Services are designed for passengers counting on comfort, discretion and time management. We offer you a variety of services, all of which aim to make your stay at Burgas Airport as pleasant, relaxing and efficient as possible. Our experienced team is pleased to accommodate your individual wishes and will assist you unobtrusively and competently. We would be glad to welcome you as our guest at Burgas Airport's VIP Lounge. Its exclusive atmosphere makes it the perfect place to relax, freshen up, eat and enjoy yourself or work. We look forward to your visit!

Lounge

Enjoy your stay in our indoor and outdoor stylish lounge with its light ambience and conveniences and let our friendly and professional team take care of you. The VIP Lounge has a lovely open sunny terrace where you can spend relaxing moments and enjoy your time before the flight. It does also have an indoor and outdoor kid's corner where the kids can play or watch TV while their parents monitor them through security cameras.

Arrivals

We pick you up directly at the aircraft, we accompany you rapidly and unobtrusively through passport control, border police and customs and bring you to the Arrivals Lounge where you can relax and freshen up. Our team ensures that your luggage will be brought to you and then carried through customs. The team will also accompany you to the parking lot or another agreed location within the airport premises.

Departures

We meet you at the VIP parking lot next to the VIP Lounge and assist you with an exclusive check-in, security check and passport control. Afterwards, you can enjoy the amenities of our comfortable VIP Lounge. When it's time to board your flight, we accompany you directly to the aircraft with our high class VIP transportation.

VIP Lounge Services

VIP Departure

- Exclusive VIP parking lot next to the VIP Departure Lounge
- Personal welcome by VIP staff
- Priority check-in, priority security check, priority passport control, customs formalities upon request (e.g. VAT refund)
- Baggage wrapping (free of charge)
- Duty free shopping
- VIP Departure Lounge service (complimentary food and beverages, TV, press, internet)
- Escort of passengers to the aircraft by high class VIP transportation
- Kid's corner
- Comfortable open-air terrace with smoking area

VIP Arrival / Fast Track Premium

- Personal welcome of passengers by VIP staff at aircraft
- Escort of passengers to the VIP Lounge by high class VIP transportation
- Priority passport, border and customs control
- VIP Departure lounge service (complimentary food and beverages, TV, press, internet)
- Baggage brought to you by VIP staff
- Escort of passengers to exclusive VIP parking lots or another agreed location

VIP A & D

- Includes both services (VIP Arrival and VIP Departure)

Fast Track (for arriving passengers with hand luggage)

- Personal welcome of passengers by VIP staff at aircraft
- Escort of passengers to the VIP Lounge by high class VIP transportation
- Priority passport control, border and customs control
- Escort of passengers to exclusive VIP parking lots or another agreed location

Ideally all VIP Services should be booked 24 hours in advance. Nevertheless you can also order the service "ad hoc" upon departure or arrival at a slight surcharge and subject to availability.

Business Class Services

We have contracts with several airlines to give their business class passengers the special treatment they are used to:

- Personal welcome at VIP Lounge Reception
- Lounge service (complimentary food and beverages, TV, press, internet)
- Duty free shopping
- Escort of passengers to aircraft by high class VIP transportation

We are happy to welcome you at our VIP Lounge with the following offer:

Our VIP Lounge assortment

- Coffee, Tea
- Cappuccino, Espresso
- Variety of bottled juice products
- Coca Cola products
- Water
- Wine and beer
- Whisky, vodka and cognac
- Sandwiches
- Muffins
- Fruits
- Nuts
- Indoor and outdoor space
- Television
- Background music
- Newspapers and magazines
- Air condition
- Exclusive toilets

We are also happy to meet any other special catering wishes upon request.

About Burgas Airport

Burgas Airport serves the Southeast of Bulgaria and provides convenient links to major airports such as Moscow, London, Tel Aviv, Manchester, St. Petersburg and Vienna. The airport is situated on the Southern Black Sea coast, between the city center of Burgas and the tourism resort of Sunny Beach.

Burgas is an important business, commercial, transport and tourist city, as well as a starting point for visiting the Southern Black Sea resorts and the nearby holiday villages. Its favorable geographical location, the combination of air, sea, railway junction and road transportation, provides opportunities for intermodal traffic and allows for a significant number of tourism flights during the summer season, as well as regular airline routes throughout the year.

About Fraport Twin Star Airport Management AD

Fraport Twin Star Airport Management AD is a German-Bulgarian company – concessionaire of the Burgas Airport and Varna Airport. The company manages and develops both Black Sea airports, by investing in the expansion and modernization of infrastructure and the improvement of all technical equipment, which leads to a higher level of technologies, training and qualification of staff. The two new terminals which welcome passengers since 2013 offer spacious areas for arriving and departing passengers, modern passenger and baggage processing systems, as well as attractive retail options. At both airports the company handles approximately 3,9 million passengers and 31,000 flights for more than 90 Bulgarian and international airline companies, servicing charter and regular flights to over 259 destinations in Europe, Asia and Africa.

Fraport Twin Star Airport Management AD benefits from the expertise of Fraport AG – operator of Frankfurt Airport, as one of the leading groups of companies in the international airport business, as well as from the network of airports, managed by Fraport AG, as Antalya, St. Petersburg and Lima.

CONTACT INFORMATION

For further information or booking you can reach us at:
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Arrivals and Departures



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